



Jelar Bank Aapnar Bank

Murshidabad District Central Co-operative Bank Ltd.

Head Office: 48, 49 B.B. Sen Road, P.O. Berhampore, Dist. Murshidabad (W.B.). PIN-742 101,

REQUEST FOR ATM PROBLEM REDRESSAL

To
The Branch Manager
Murshidabad District Central Co-operative Bank Ltd.
_____ Branch

1. Customer Information (Mandatory):

Name of Customer :
Account No. :
Debit Card / ATM Card No. :

2. ATM Information:

ATM ID/ Location :

(if ID is not available)ATM of which Bank:

3. Nature of the Complaints

a) Complaint relating to Cash Withdrawal:

Amount requested for withdrawal : [Rs.]
Amount actually disbursed at ATM : [Rs.]
Amount debited from account : [Rs.]
Amount of Dispute : [Rs.]
Date of Transaction : [/ /] DD/MM/YYYY
Transaction No. & Time : [&]

b) Other Complaints :

Request for Duplicate ATM Card : []
Request Duplicate PIN : []

Date: Contact Tel no. / Mobile No. Signature of the Card Holder

ACKNOWLEDGEMENT

(Signature with seal of Bank official)

Note:

As per Bank guidelines, in case of any unsuccessful ATM/Debit card transaction or complaints, you are requested to report it to your branch where you maintain your account.